



**SUPERIOR COURT
OF CALIFORNIA
COUNTY OF GLENN**
526 West Sycamore Street
Willows, CA 95988

Your Opinion Makes A Difference!

The Glenn County Superior Court
Values And Strives To:

Provide fair interpretation and enforcement of the rule of law in an effective and efficient manner, to resolve disputes peacefully and to provide consistent and impartial remedies to maintain order within the community. Otherwise put equal justice under the law that supports a peaceful and orderly community.

PLEASE COMPLETE THE SURVEY SO WE CAN PROVIDE YOU WITH THE BEST SERVICE POSSIBLE!

Your opinion will make a difference. By answering the following questions you can help us improve our service.

1. Date: _____ Time: _____ of your visit.

2. When you used the courts, how did you take part?

____ a party ____ a juror ____ an attorney

____ a witness ____ an observer ____ a victim

____ other _____

3. HOW LONG DID YOU WAIT IN LINE?

Please specify approximated time: _____

Which courthouse served you?

____ Willows ____ Orland

4. Did you find the court facility satisfactory?

____ yes ____ no

5. Please rate the staff on the following for today's visit.

	Outstanding	Good	Fair	Poor
Promptness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(NOT LEGAL ADVICE)

Reason(s) for your visit:

<input type="checkbox"/> Small Claims	<input type="checkbox"/> Criminal	<input type="checkbox"/> Civil
<input type="checkbox"/> Records	<input type="checkbox"/> Fine Payment	<input type="checkbox"/> Appeals
<input type="checkbox"/> Jury Services	<input type="checkbox"/> Traffic	<input type="checkbox"/> Juvenile
<input type="checkbox"/> Probate	<input type="checkbox"/> Family Law	
<input type="checkbox"/> Other _____		

6. Do you have any suggestions to improve our services?

7. If a member of our staff was especially helpful, please let us know so that we may show our appreciation.

HOW WOULD YOU RATE OUR SERVICE OVERALL?

OUTSTANDING	GOOD	AVERAGE	FAIR	POOR
<input type="checkbox"/>				

Please drop your survey in the Comment Box before you leave or return by mail. Thank you for helping us better serve.

If you would like a response to any of your concerns, please PRINT your name, address and phone number below: (Mr., Ms., Mrs.)

Name	
Address	
City	
Day Telephone No.	Evening Telephone No.