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Court Executive Officer

Superior Court of California, County of Glenn

Public Notice

Novel Coronavirus (COVID-19) – Court Updates and Information

March 11, 2020

What is the Superior Court of California, County of Glenn doing about the Coronavirus?

Similar to other government agencies and California Trial Courts, the Superior Court of California, County of Glenn (Court) is closely monitoring the Novel Coronavirus (COVID-19) situation. The Court is in routine communication with local county agencies, other California Trial Courts, and the Judicial Council of California. We are working with these and other entities to ensure we have up-to-date information and can best weigh the need to provide access to justice to our community while also supporting the activities of our public health agencies and the health of the public.

The Court is implementing additional cleaning protocols in high use areas to reduce the potential for transmission of this or other viruses for those coming to our court locations.

We encourage everyone to follow the Center for Disease Control guidance on prevention (<https://www.cdc.gov/coronavirus/2019-ncov/index.html>).

Below is more detailed information on the following topics:

Court Events and Appearances

Remote Payment of Fines

Self-Help Services

Jury Service

General Information on COVID-19

Court Events and Appearances

- Is the court open and are court events, like my upcoming hearing, still occurring?

The Court is open as normal with operations continuing without interruption at this time. If you have an upcoming court hearing, you do still need to appear for your hearing.

- Can I appear by telephone for my hearing?

You can appear by telephone for select hearing types in civil and family law cases using CourtCall. If you are authorized to appear telephonically, the notice you receive from the court following case filing will indicate the option. You can schedule an appearance by calling 888-882-6878 or online at <https://courtcall.com/>.

- I am sick, do I still need to appear for my court hearing?

If you believe you are sick, or are experiencing symptoms of COVID-19 or any other communicable disease, please contact the Court Clerk's Office at 530-934-6446 for further information. If you have an attorney, contact your attorney before calling the Court.

Remote Payment of Fines

You can pay criminal and traffic fines online or over the phone rather than by coming into a court location. For information on how to do so, please visit the court's public website here: <http://www.glenncourt.ca.gov/online-services/pay-with-card.shtml>

Self-Help Services

- Is the Court Self-Help Center still open?

Yes. The Court is still providing self-help services. However, the Court may reduce in-person assistance and require telephone or video appointments. Contact the self-help center directly at 530-934-7114 or asksharp@buttecourt.ca.gov for specific guidance if you are in need of services.

Jury Service

- Do I still need to report for jury service?

Yes. Jury trials are being held as normal at this time. However, if you are sick, please contact the court at 530-934-6382 to discuss a potential postponement of your service.

- How do I stay informed of changes to my jury service?

If your service has been postponed, you will receive a letter in the mail with your new jury summons.

To determine if you need to appear on your summons date, please call the phone number on your summons and listen to the recorded message.

General Information on COVID-19

For more information, please visit one or both of the following websites:

- [Glenn County Public Health Website](#)
- [California Department of Public Health \(COVID 19\) Website](#)

The California Department of Public Health recommends the following steps to prevent the spread of all respiratory viruses:

- Wash your hands with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose or mouth with unwashed hands.
- Cover your mouth and nose with a tissue when coughing or sneezing or cough/sneeze into your elbow.
- Avoid close contact with people who are sick.
- Stay away from work, school or other people if you become sick with respiratory symptoms like fever and cough.